

C.O.R.E.
Fiscal Year 2009-2010

STATE OF CORE

C.O.R.E. Mission Statement

- Comprehensive Opiate Recovery
Experience

"Improving the lives of individuals through comprehensive opiate replacement services"

C.O.R.E. Medical Clinic, Inc. is dedicated to maximizing patient outcomes by:

- Helping each patient attain and maintain his/her highest quality of life
- Treating opiate addiction with medically assisted treatment, group counseling, individual counseling and case management services
- Diagnosing, treating, and/or referring mental health disorders
- Diagnosing, treating, and/or referring co-morbid medical problems
- Reducing harm and stigma related to illicit drug use through education, counseling and treatment
- Educating our staff, patients, and the community on evidence-based drug treatment strategies and policies

C.O.R.E. Medical Clinic, Inc. is dedicated to maximizing patient outcomes by:

- Treating each patient with respect and dignity
- Being sensitive to social and cultural factors that influence the patient (i.e. cultural competence)
- Providing person and family-centered services based on strengths, needs, abilities, preferences, and desired outcomes of the patient and family
- Including the patient in the treatment planning process
- Being ever vigilant to the risks of bias
- Working on personal growth
- Striving to treat all patients equally regardless of gender, race, ethnicity, cultural, religion, age, sexual preference or related factors
- Creating a positive and safe work environment for staff

Average Dose

- 7/1/09 = 91.45mg
- 6/30/10 = 89.09mg

Site Demographics Comparison

Gender and Funding

7/1/09 (465 pts)

Male = 53%

Female = 47%

Medi-Cal = 76%

Private Pay = 24%

6/30/10 (499 pts)

Male = 45%

Female = 55%

Medi-Cal = 76%

Private Pay = 24%

Site Demographics Comparison

7/1/09 (465 pts)

Caucasian = 60%

Hispanic = 20%

African American = 11%

Asian = 5%

American Indian = 1%

Other = 3%

6/30/10 (499 pts)

Caucasian = 60%

Hispanic = 17%

African American = 12%

Asian = 5%

American Indian = 2%

Other = 4%

Site Demographics Comparison

Age

7/1/09 (465 pts)

18-24 = 5%

25-34 = 13%

35-44 = 15%

45-54 = 34%

55-69 = 31%

70+ = 2%

6/30/10 (499 pts)

18-24 = 5%

25-34 = 15%

35-44 = 13%

45-54 = 32%

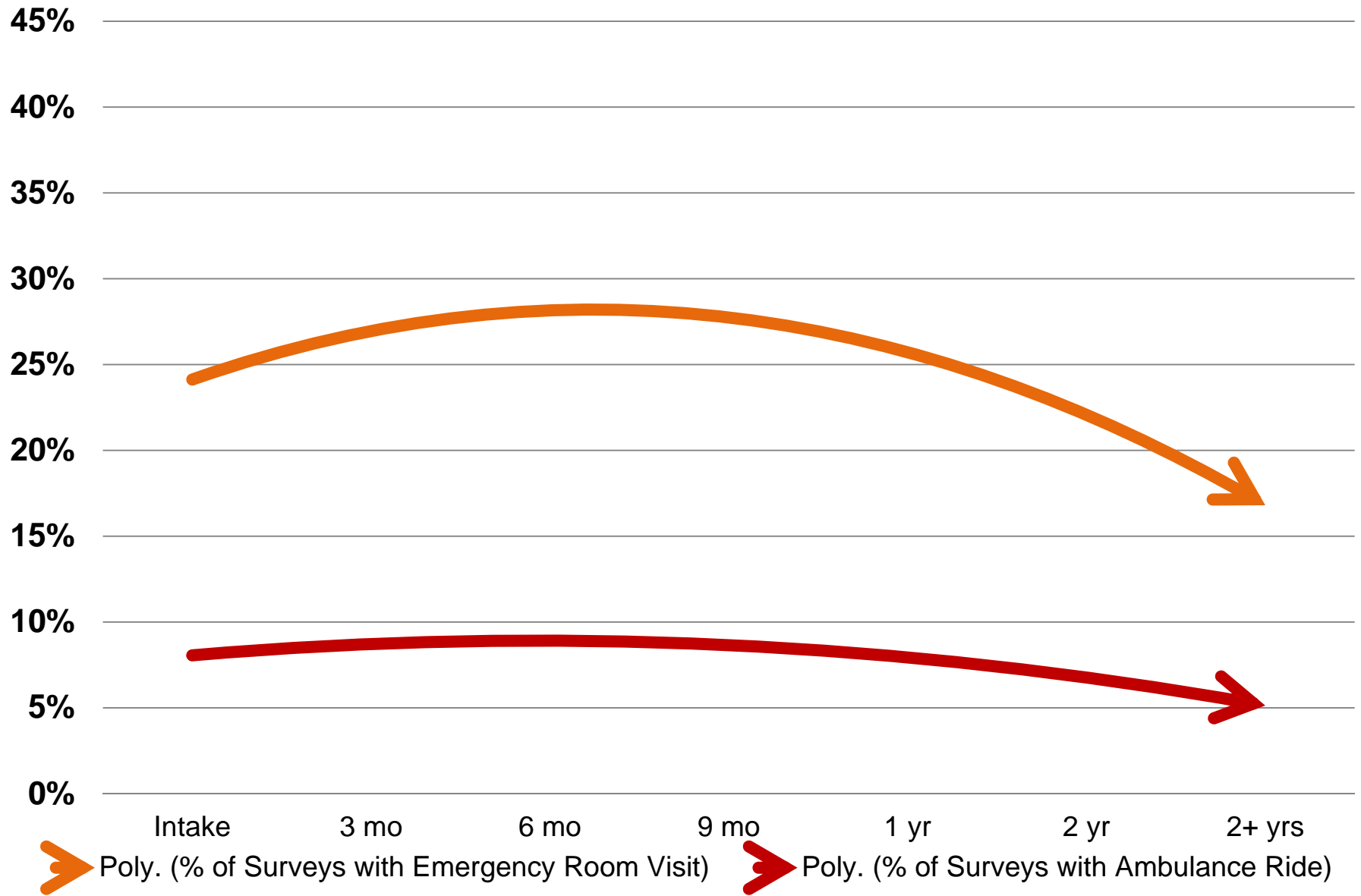
55-69 = 32%

70+ = 3%

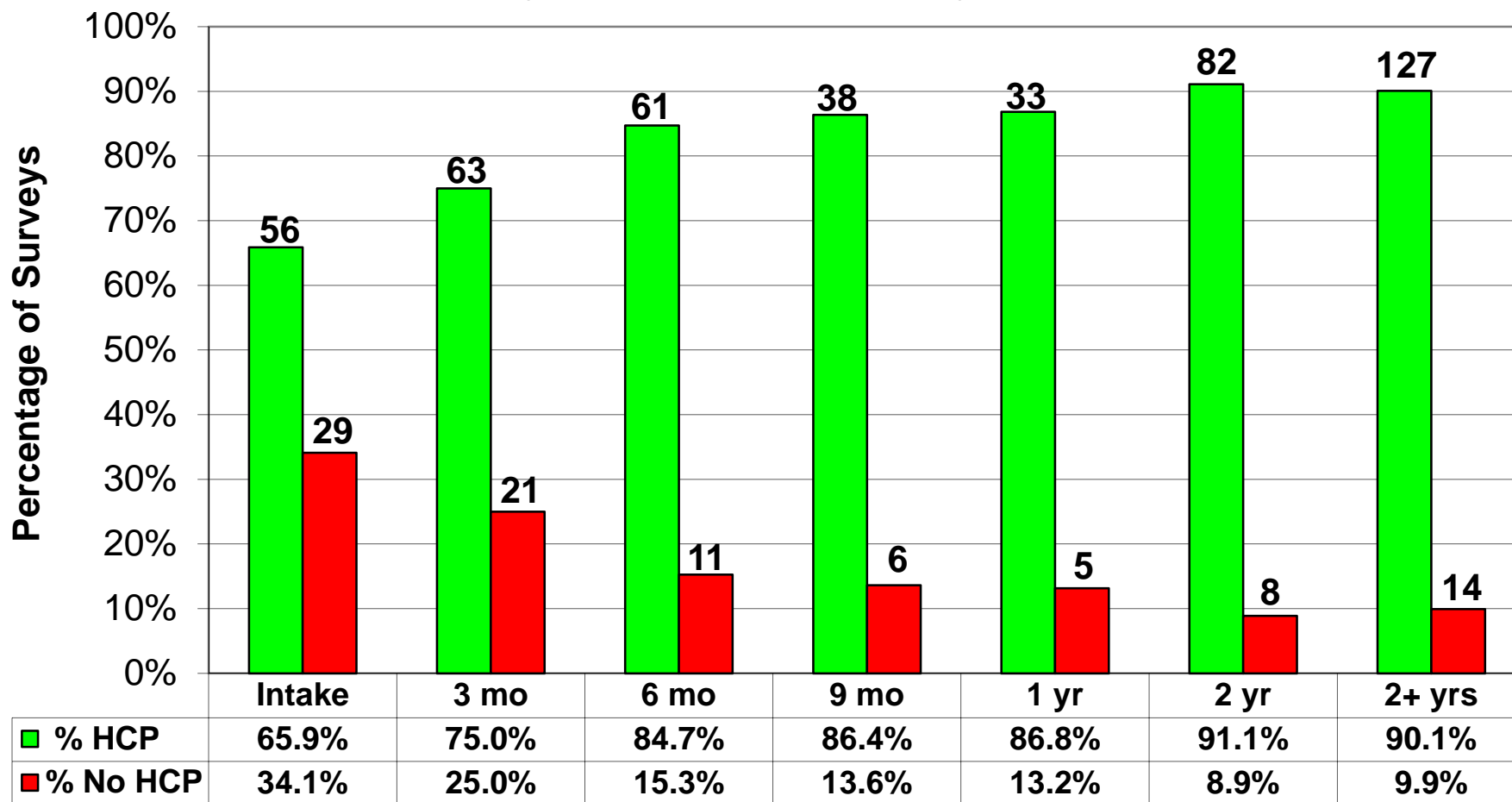
Pregnancy Report

- Deliveries = 9
- Average Weight = 6 lbs. 1 oz.
- Average Height = 19 inches
- Average dose at delivery = 82.6mg
- Percentage of babies on meds (morphine) = 56%
- Average weeks pregnant = 38.9 weeks
- Average days baby stayed in hospital = 11.1 days
- Negative Drug Screens at Delivery = 100%

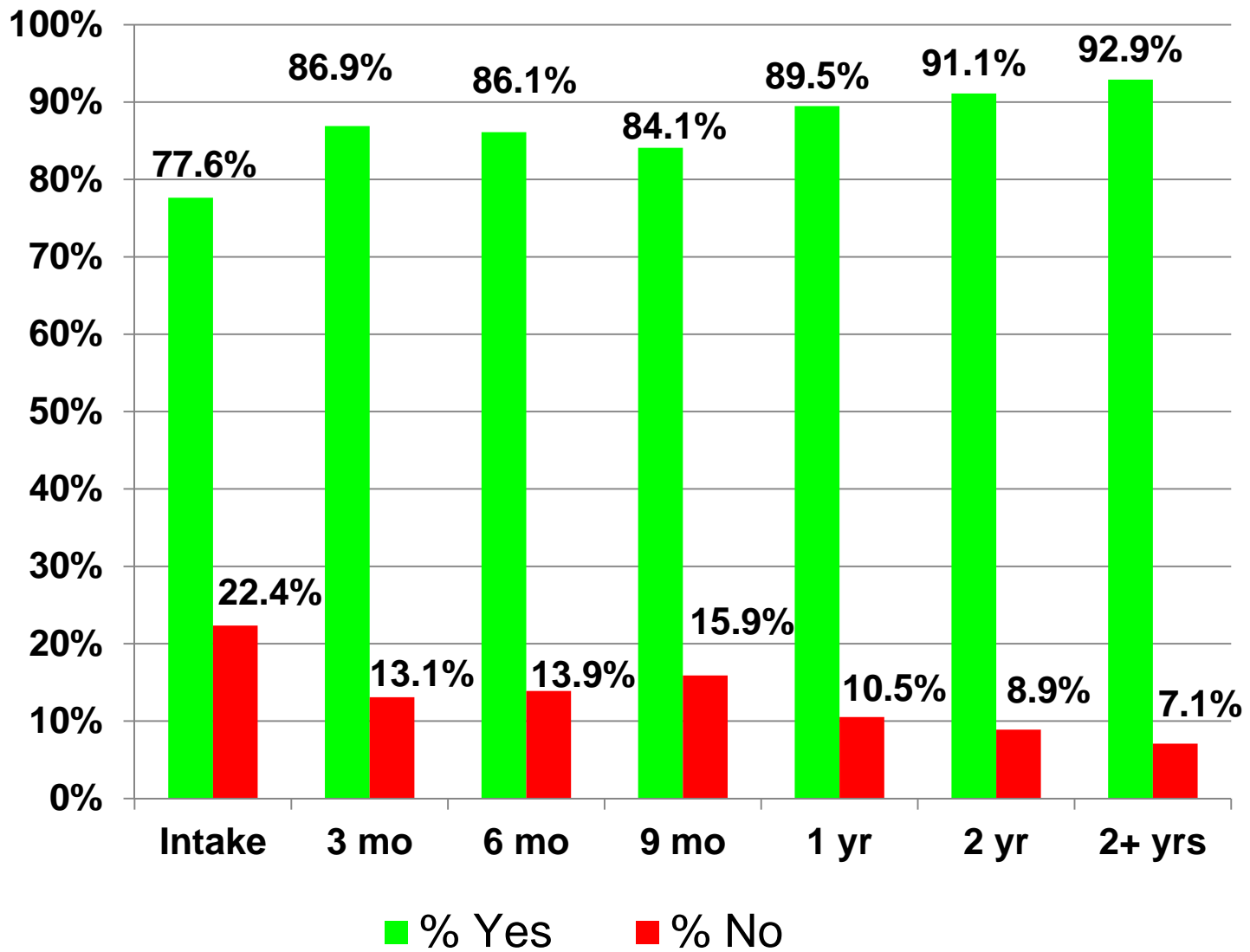
C.O.R.E. 09-10: Polynomial Trend Lines for Percentage of Surveys With Emergency Room Visits & Percentage of Surveys With Ambulance Rides



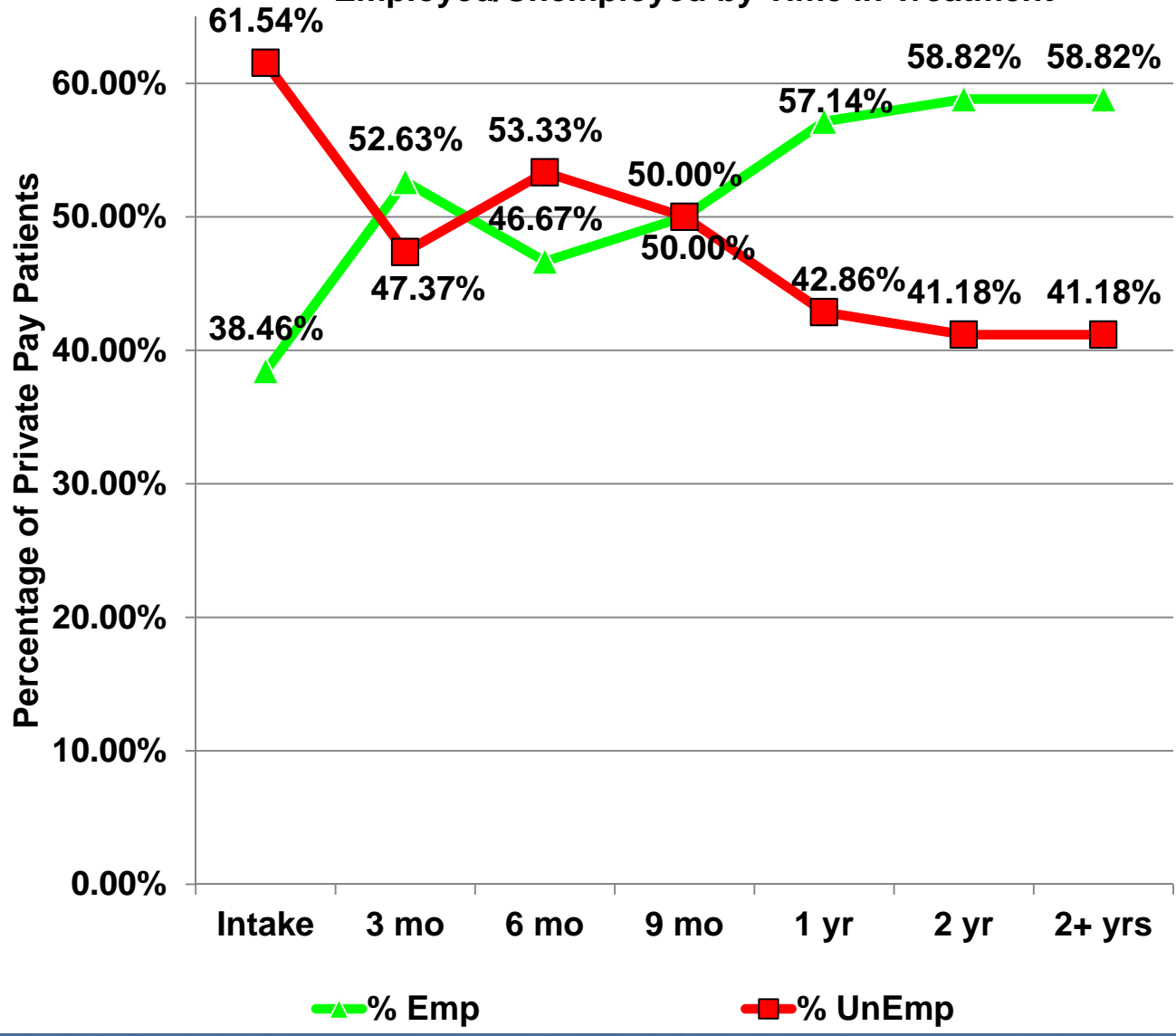
C.O.R.E. 09-10: Percentage of Surveys With Primary Care Health Provider By Time in Treatment



C.O.R.E. 09-10 Percentage of Patients With Medical Insurance by Time in Treatment



C.O.R.E. 09-10
Percentage of Private Pay Patients
Employed/Unemployed by Time in Treatment



California Outcomes Measures System (CalOMs) Data

DISHARGE DATA

-Patients left with satisfactory progress = 70.8%

ANNUAL UPDATE DATA

-Patients that used primary drug of choice
in last 30 days = 6%

-Patients that used secondary drug of choice
in last 30 days = 6%

-Patients that were arrested
in last 30 days = 0%

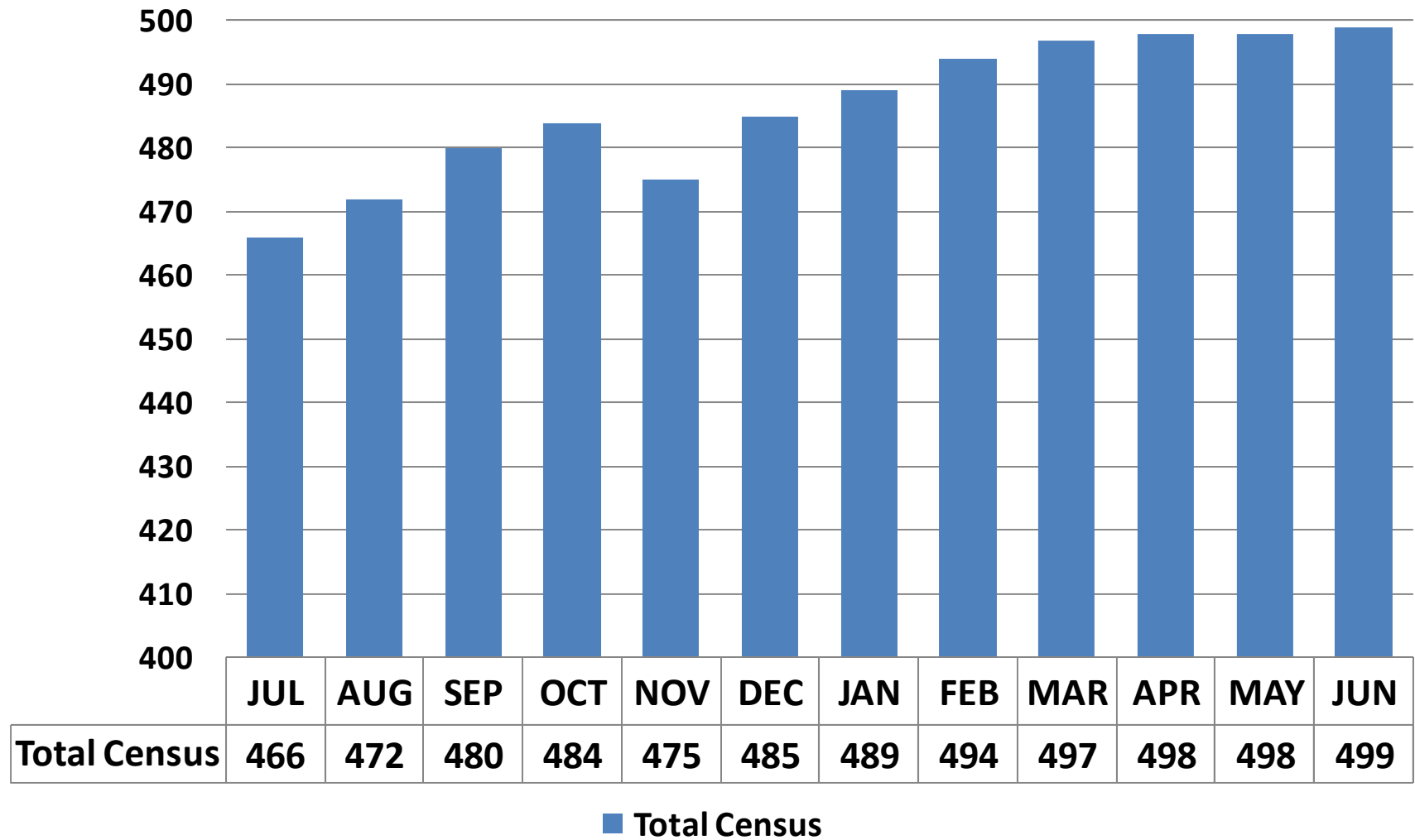
-Patients that spent days in jail and/or prison
in last 30 days = 0%

CalOMs data continued...

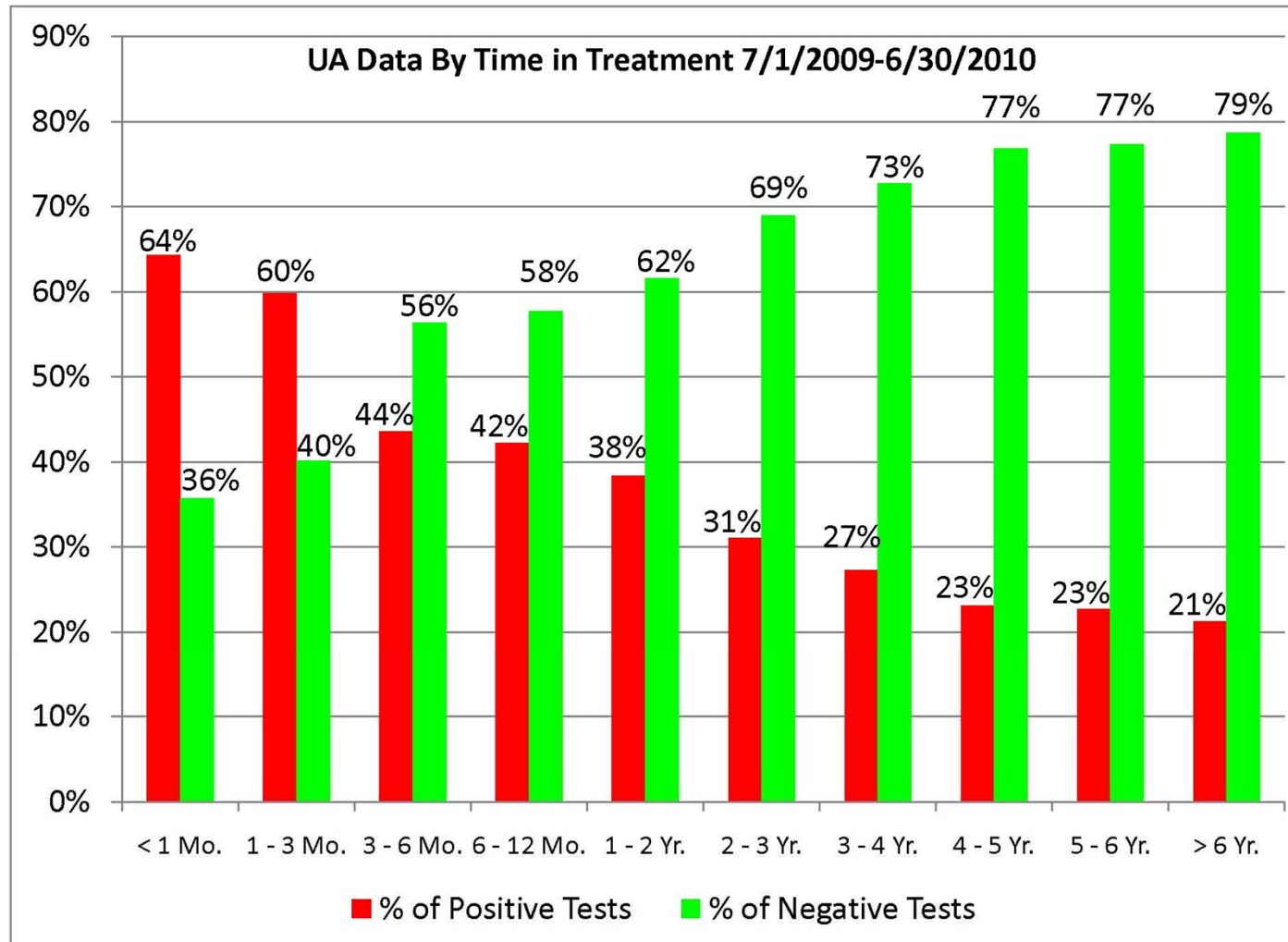
ANNUAL UPDATE DATA

- Patients that visited emergency room in last 30 days = 3%
- Patients that received emergency outpatient services for mental health needs in last 30 days = 0%
- Patients that stayed over 24 hours in a hospital or psych facility for mental health needs in last 30 days = 1.5%

C.O.R.E. July 2009 Through June 2010 Total Census (MMP and Detox) by Month

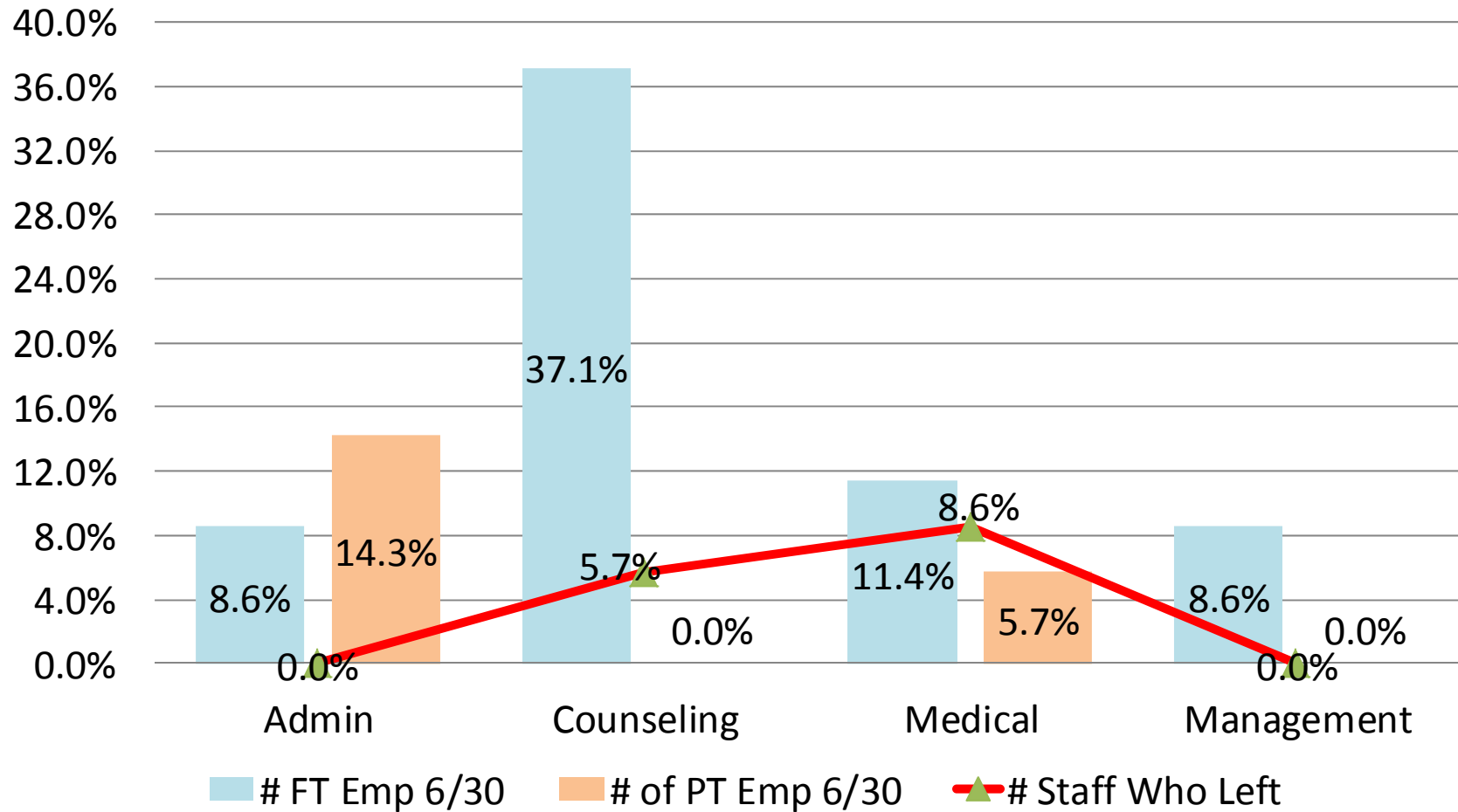


Because of limitations of the data collection database, we are unable to determine positive UA's that are a result of legitimate prescription drugs, therefore, our positive results are approximately 5-10% higher than they would be if we were able to accurately eliminate false positives.

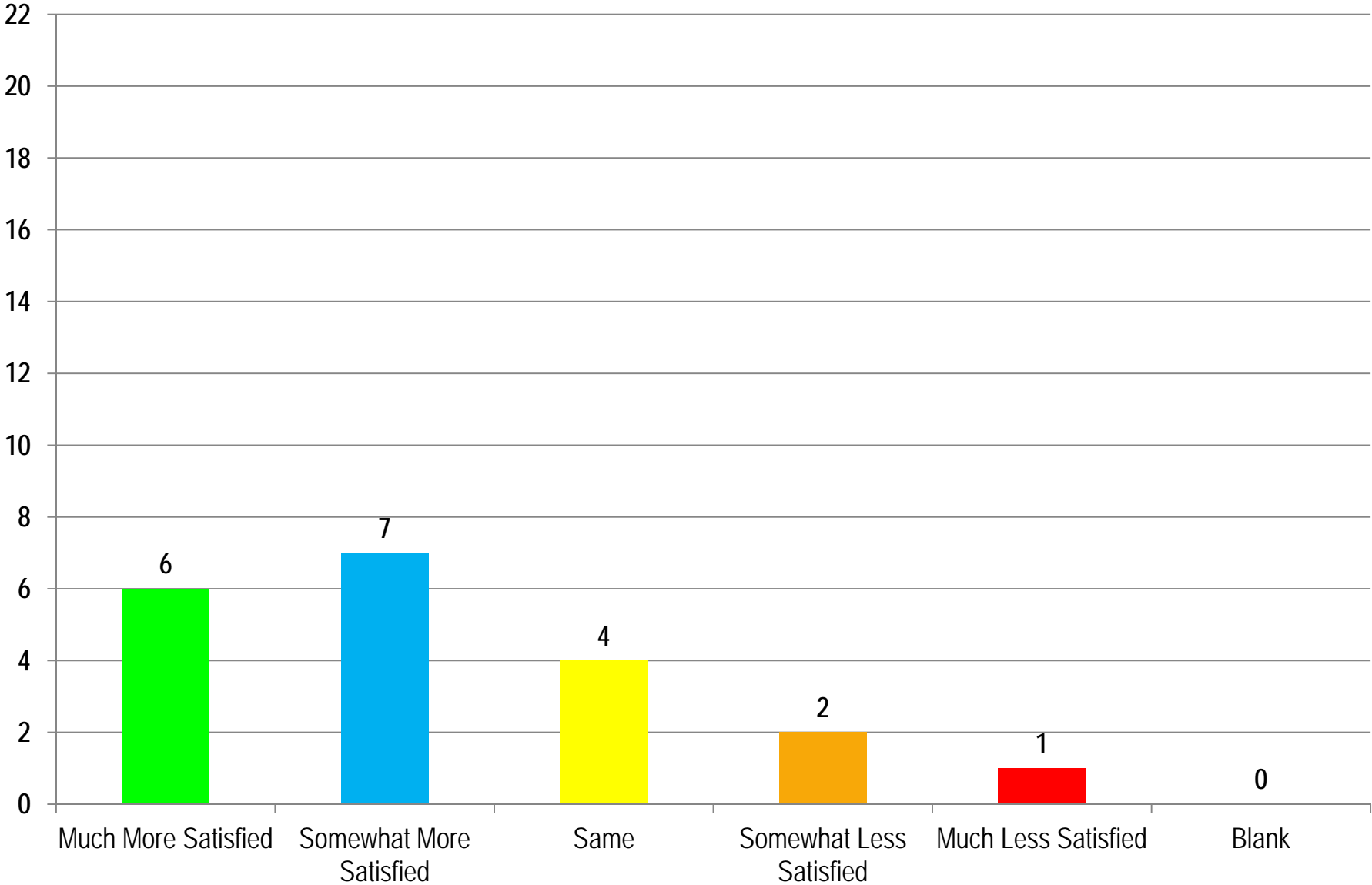


C.O.R.E. Percentage of Employees 2009-2010

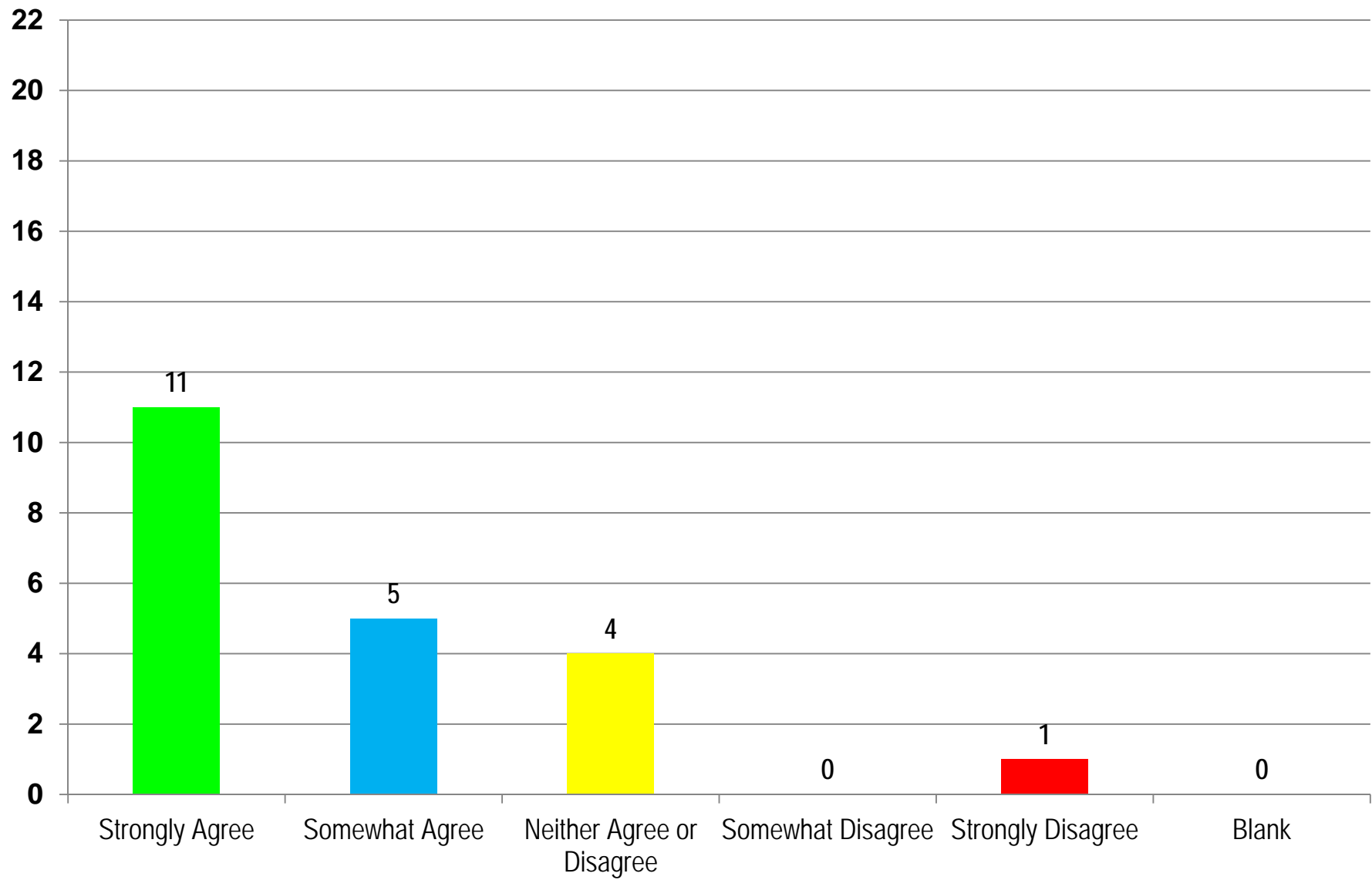
by Type as of June 30, 2010



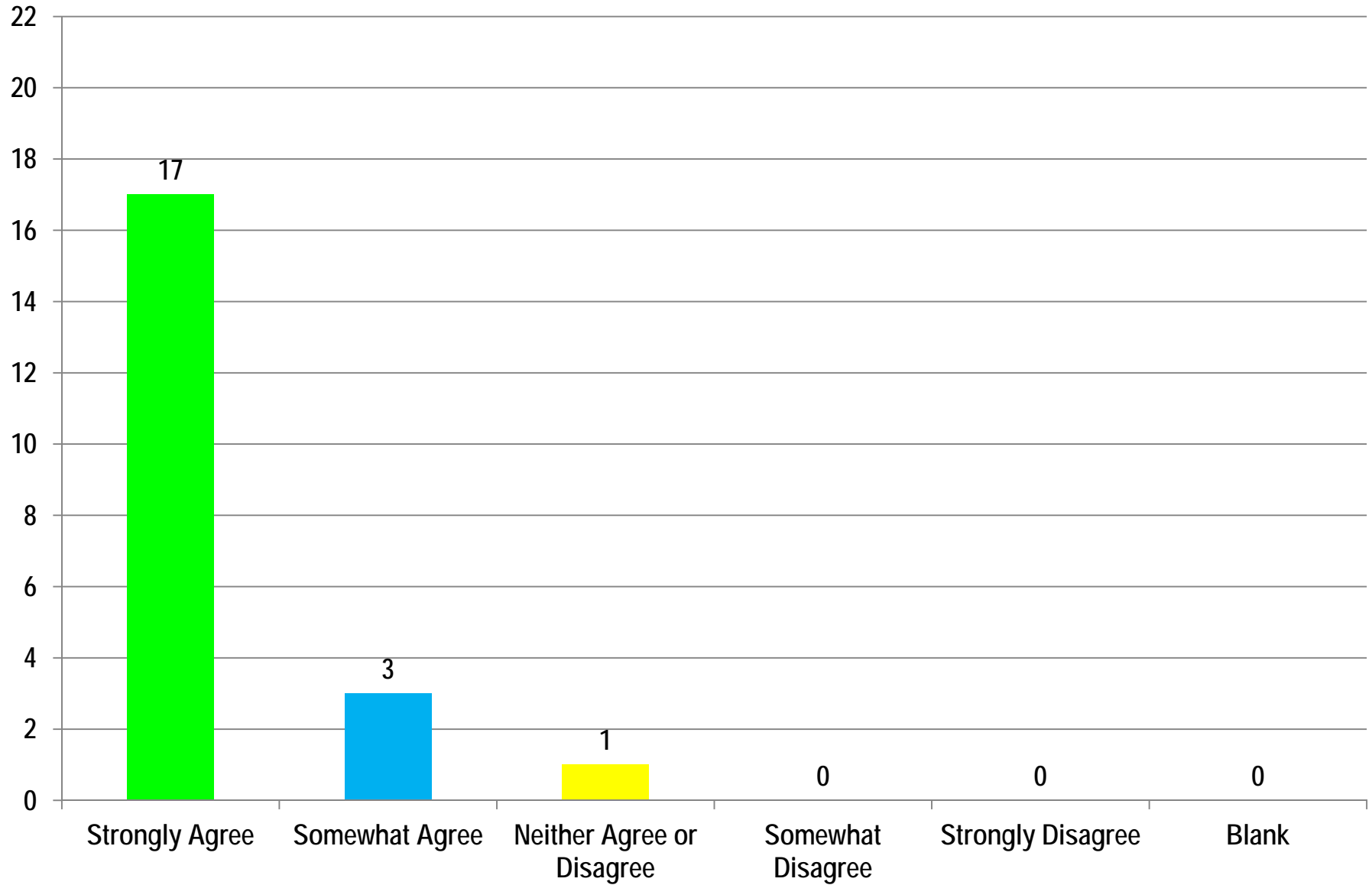
2010 - Compare With a Year Ago, How Would You Describe Your Current Job Satisfaction?



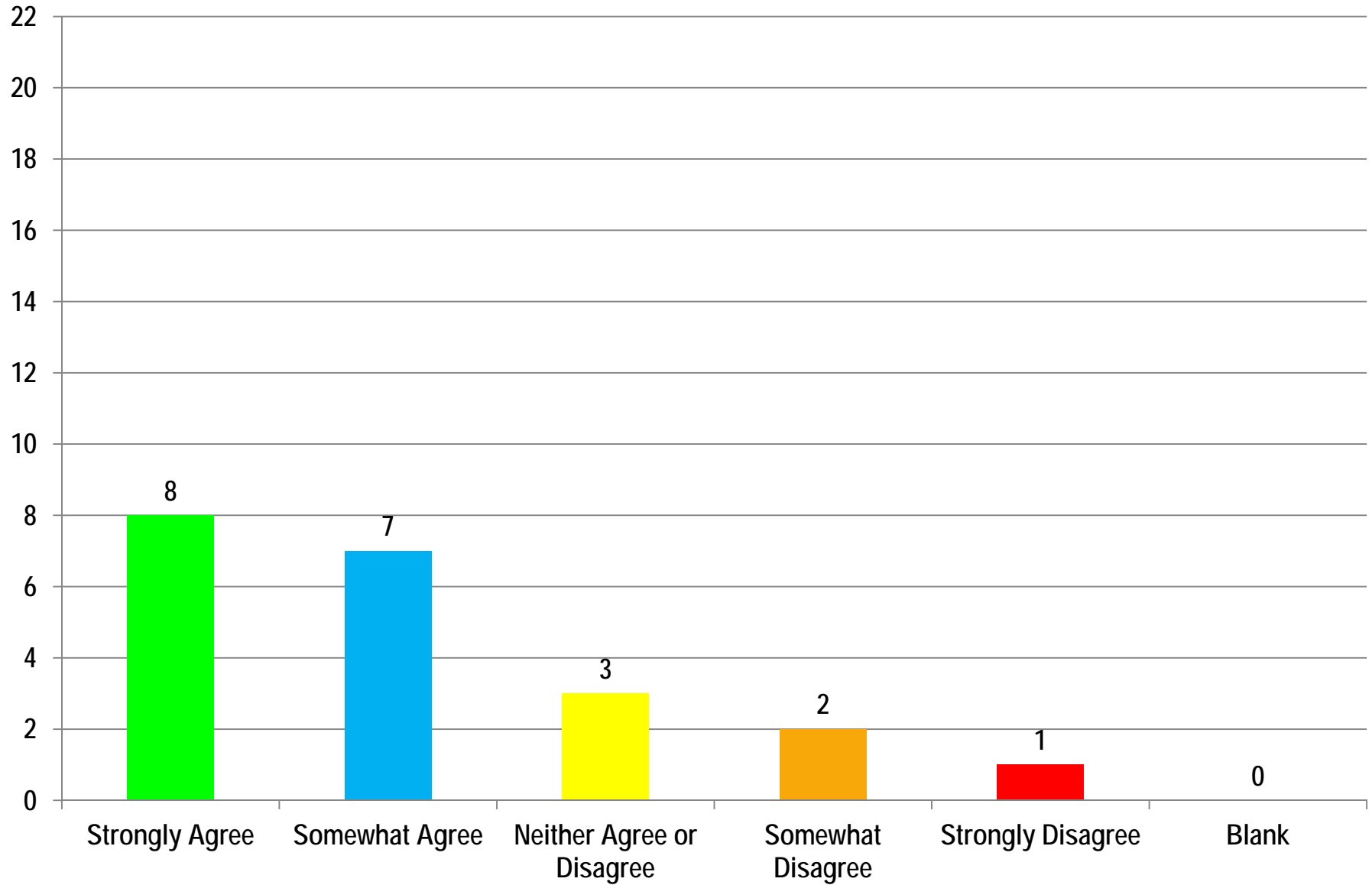
2010 - Company Leadership Has Made Changes Which Are Positive For Me.



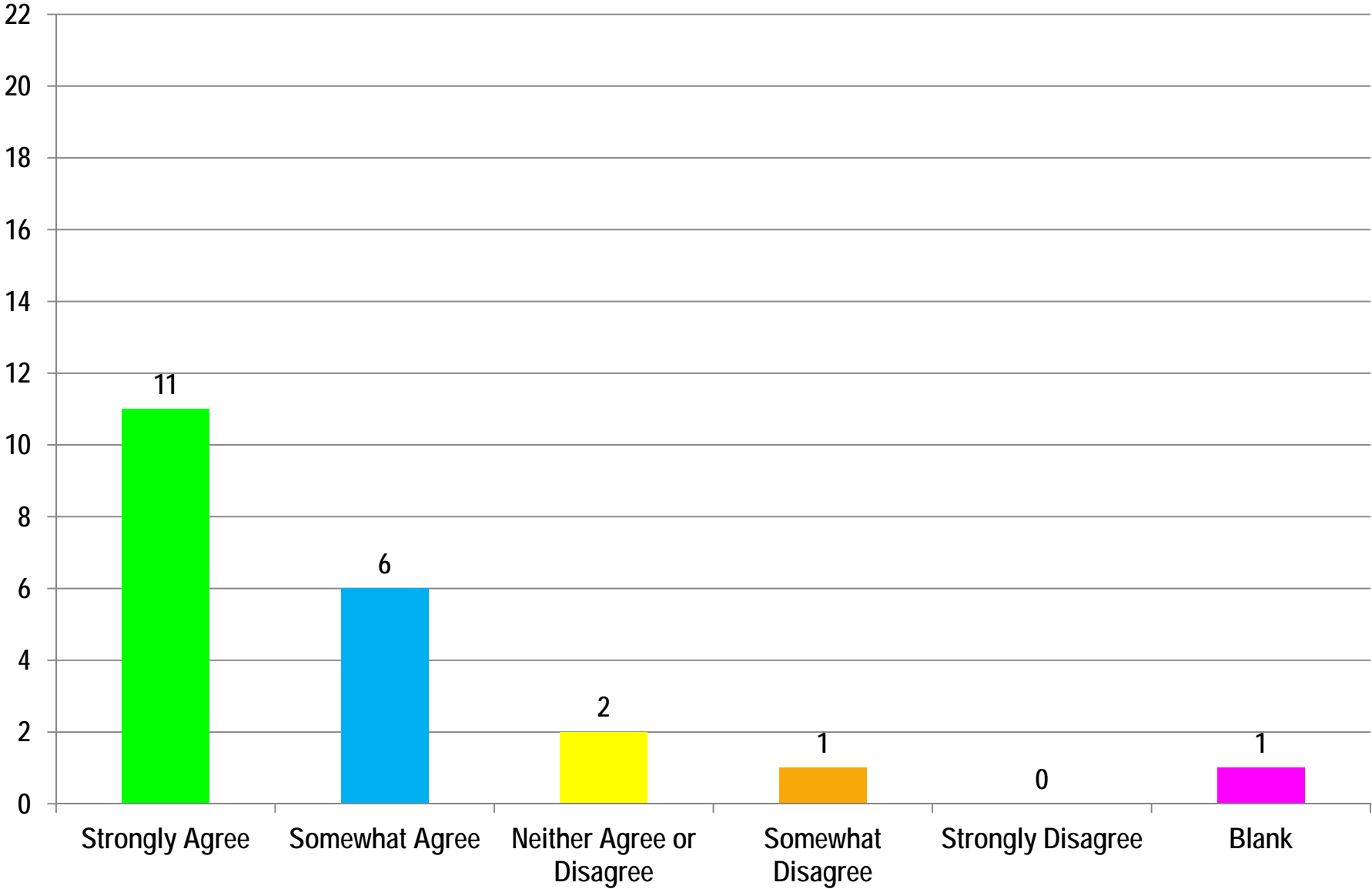
2010 - Company Leadership Is Responding to Important External Issues



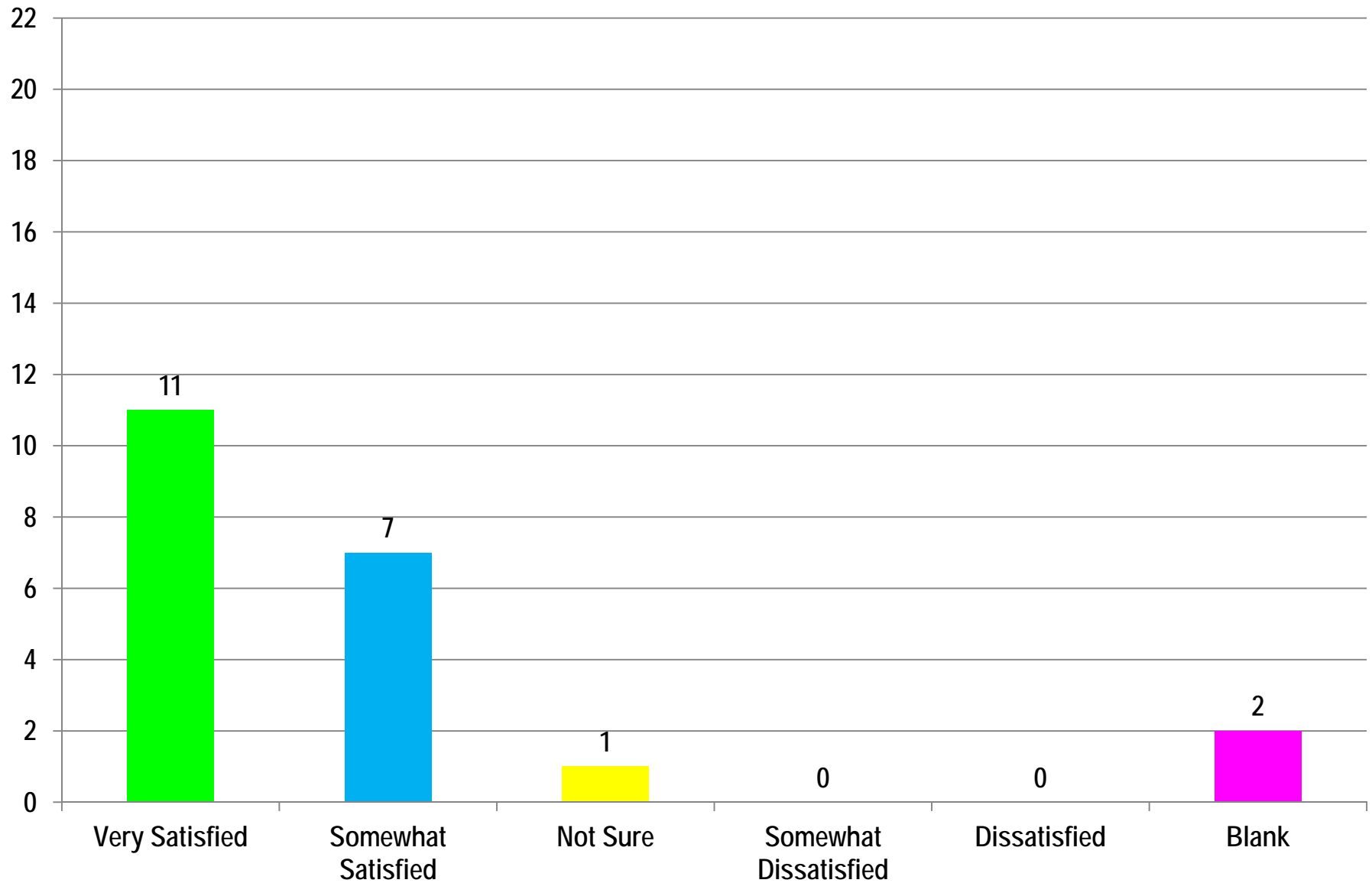
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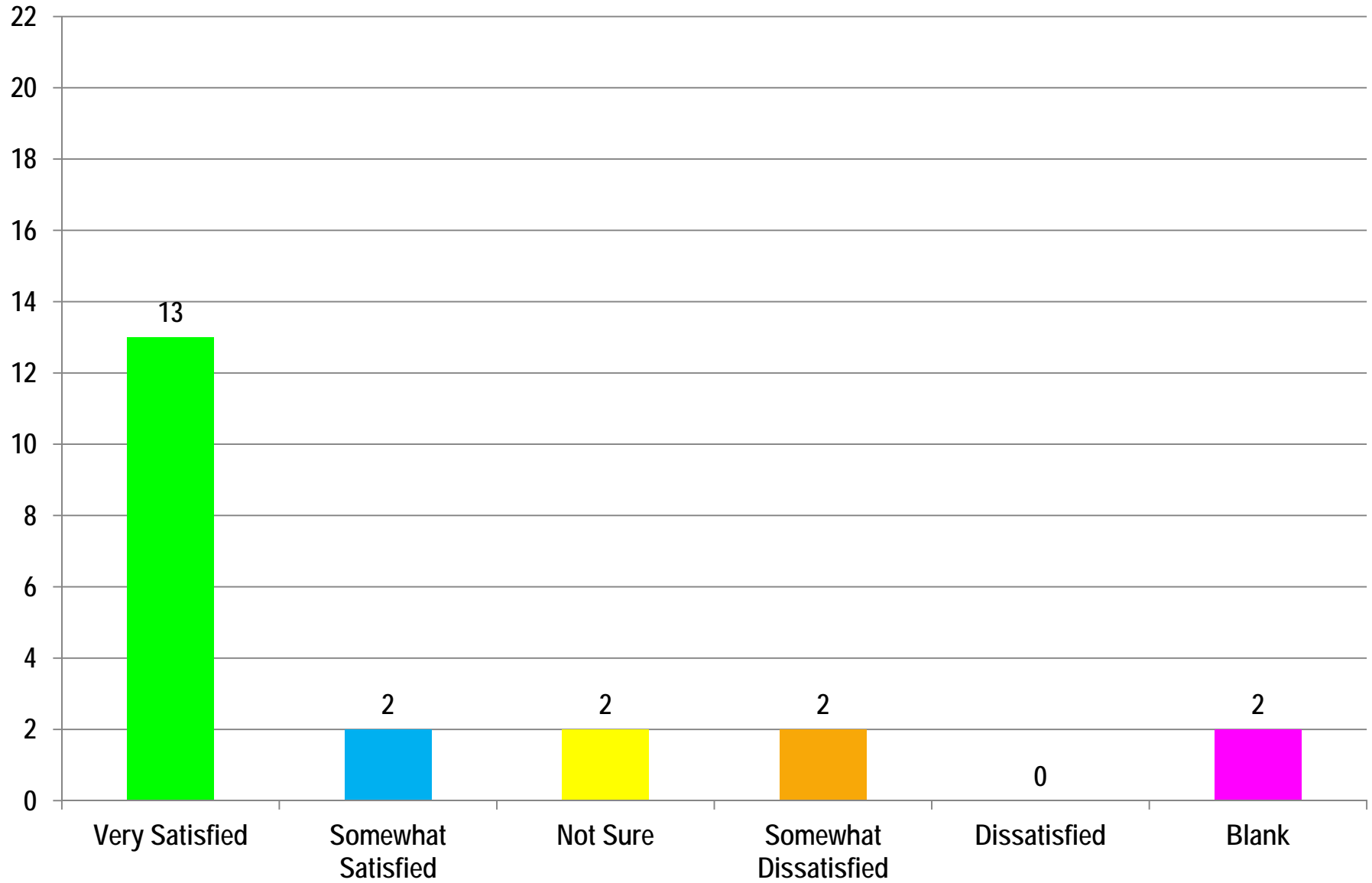
2010 - I am Enthusiastic About the Change in the Company.



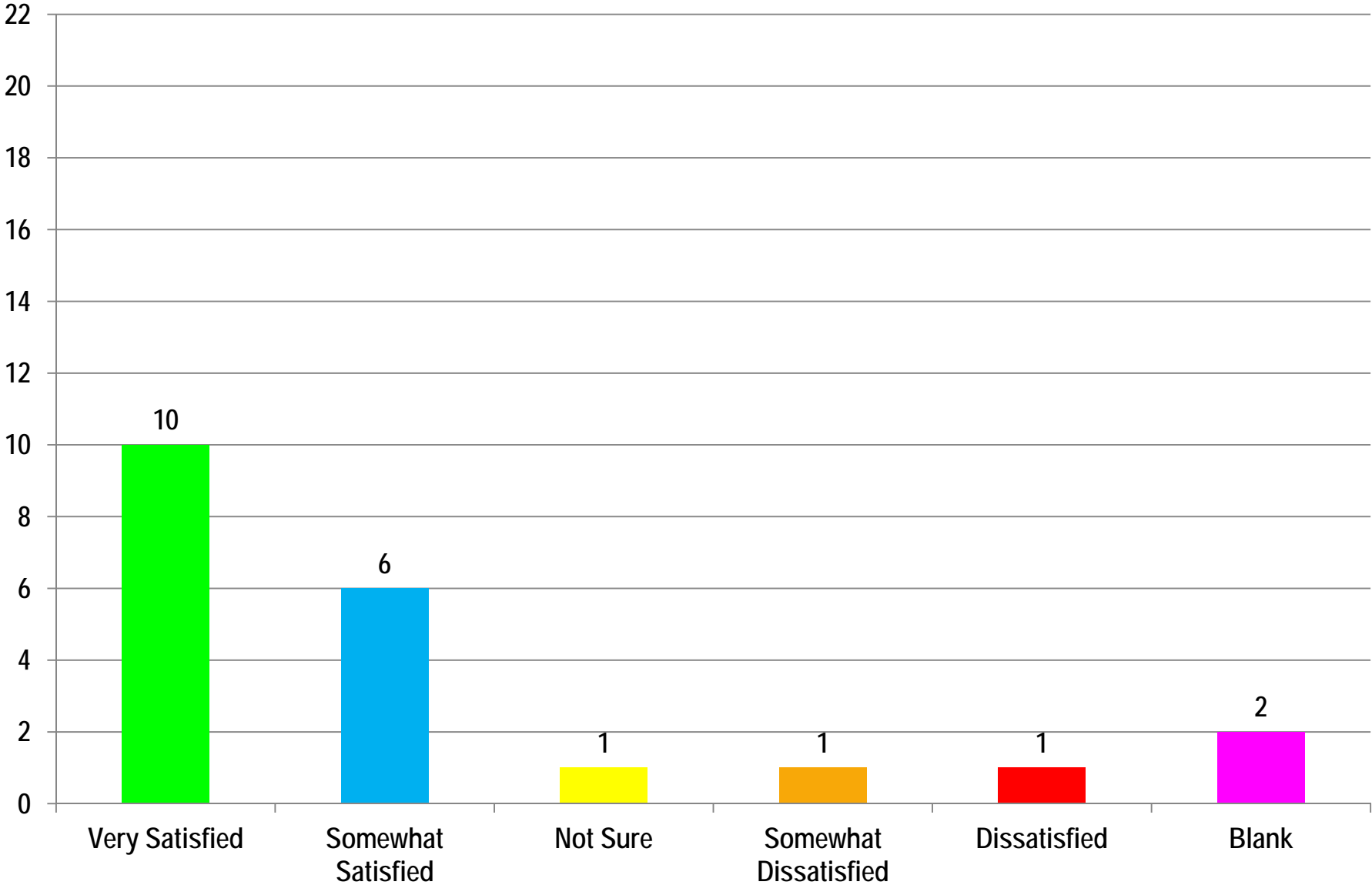
2010 - Are You Satisfied That The Leaders In Your Work Environment Are Positive Role Models?



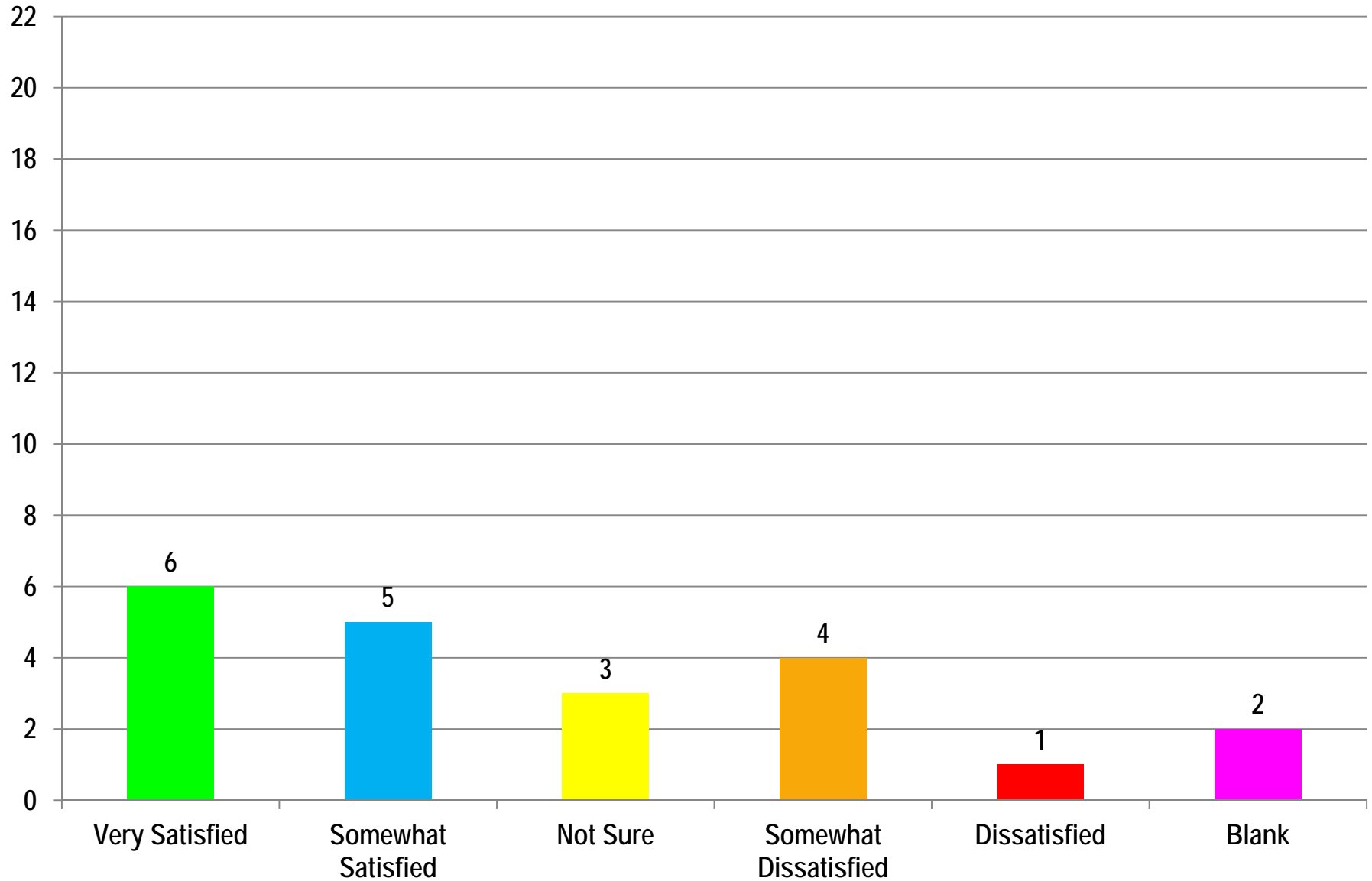
2010 - Are You Satisfied That Your Views and Participation Are Valued?



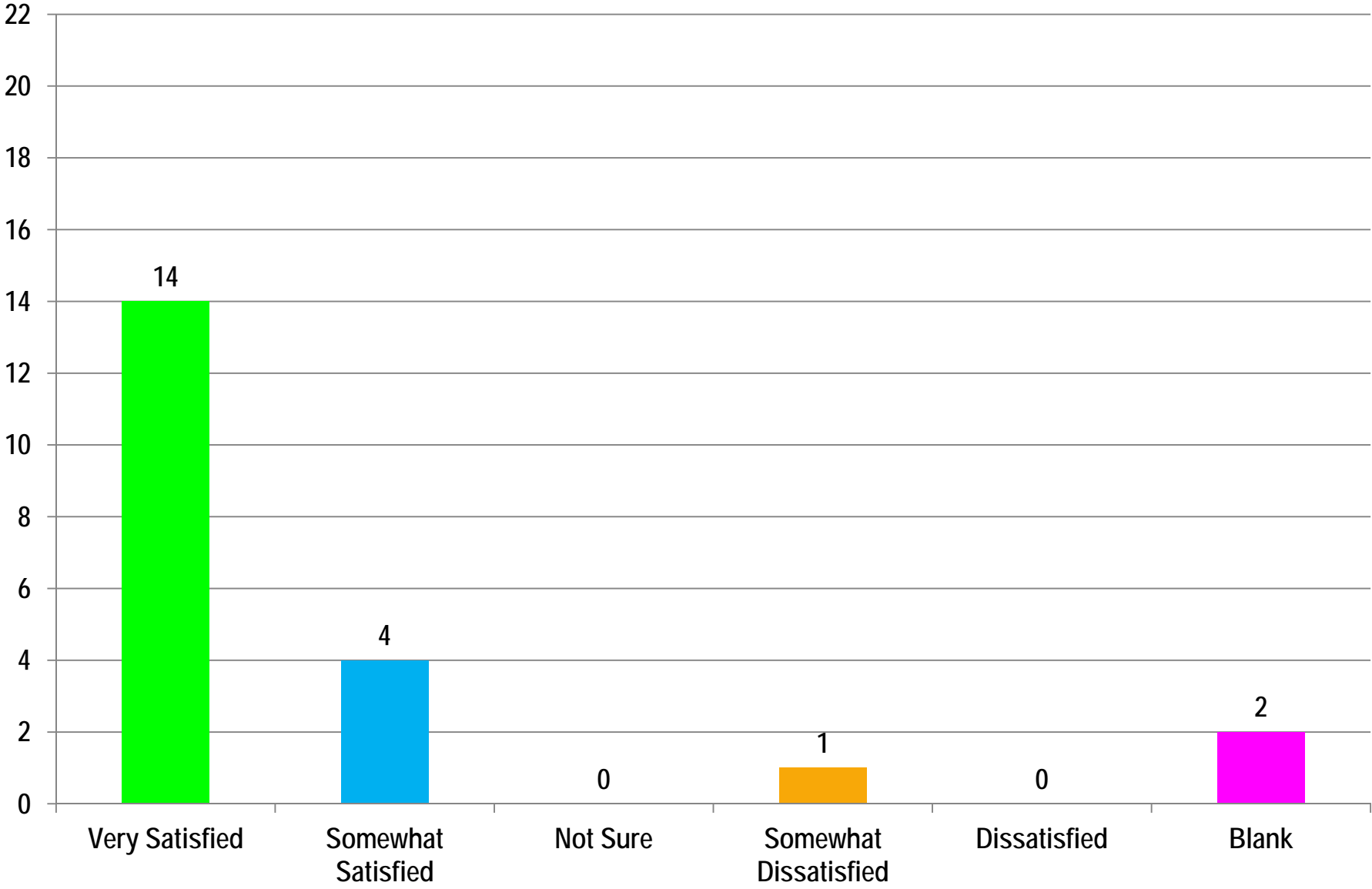
2010 - Are You Satisfied With The Morale and Teamwork in Your Work Environment?



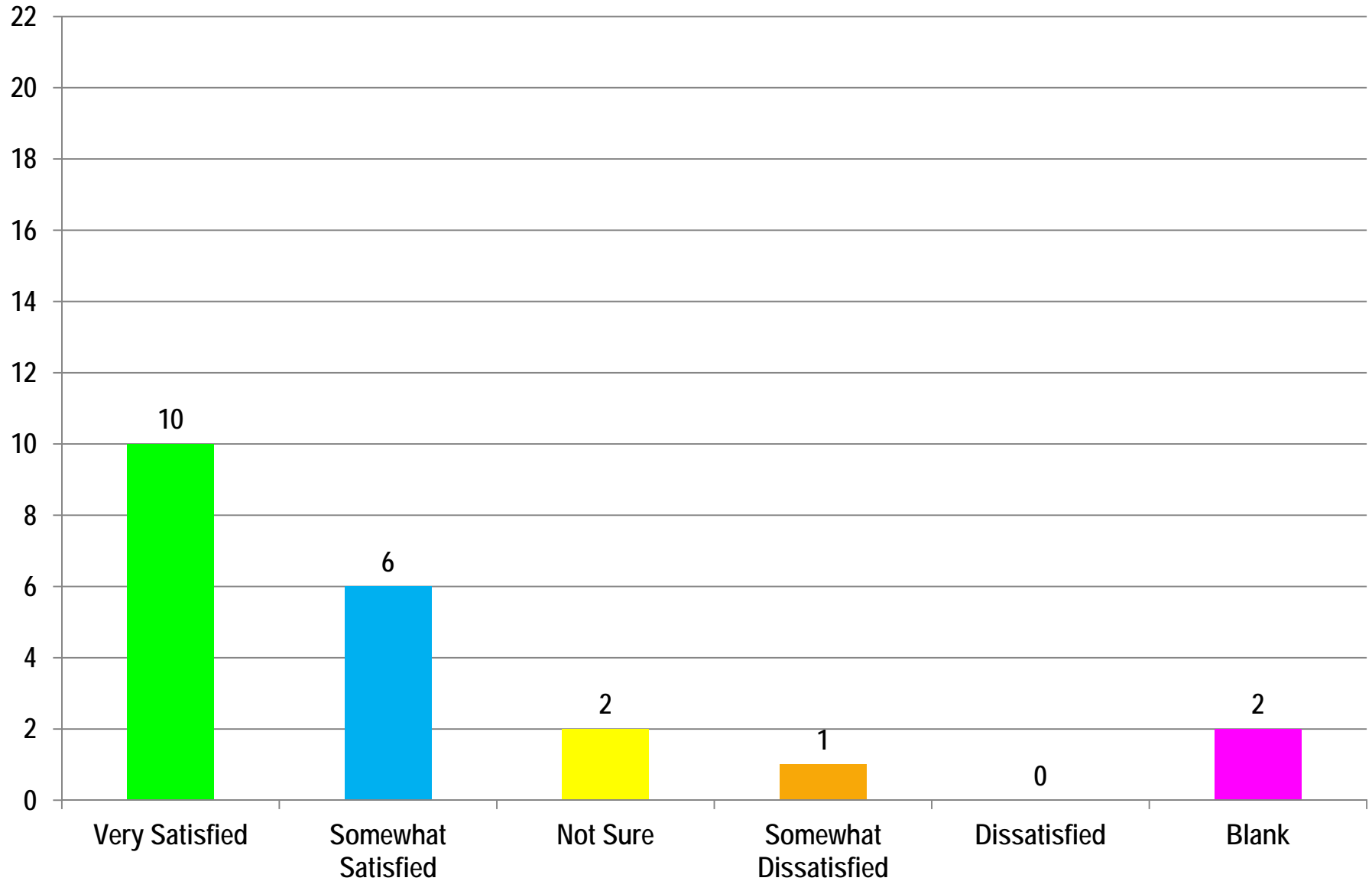
2010 - Are You Satisfied With The Professionalism of the People With Whom You Work?



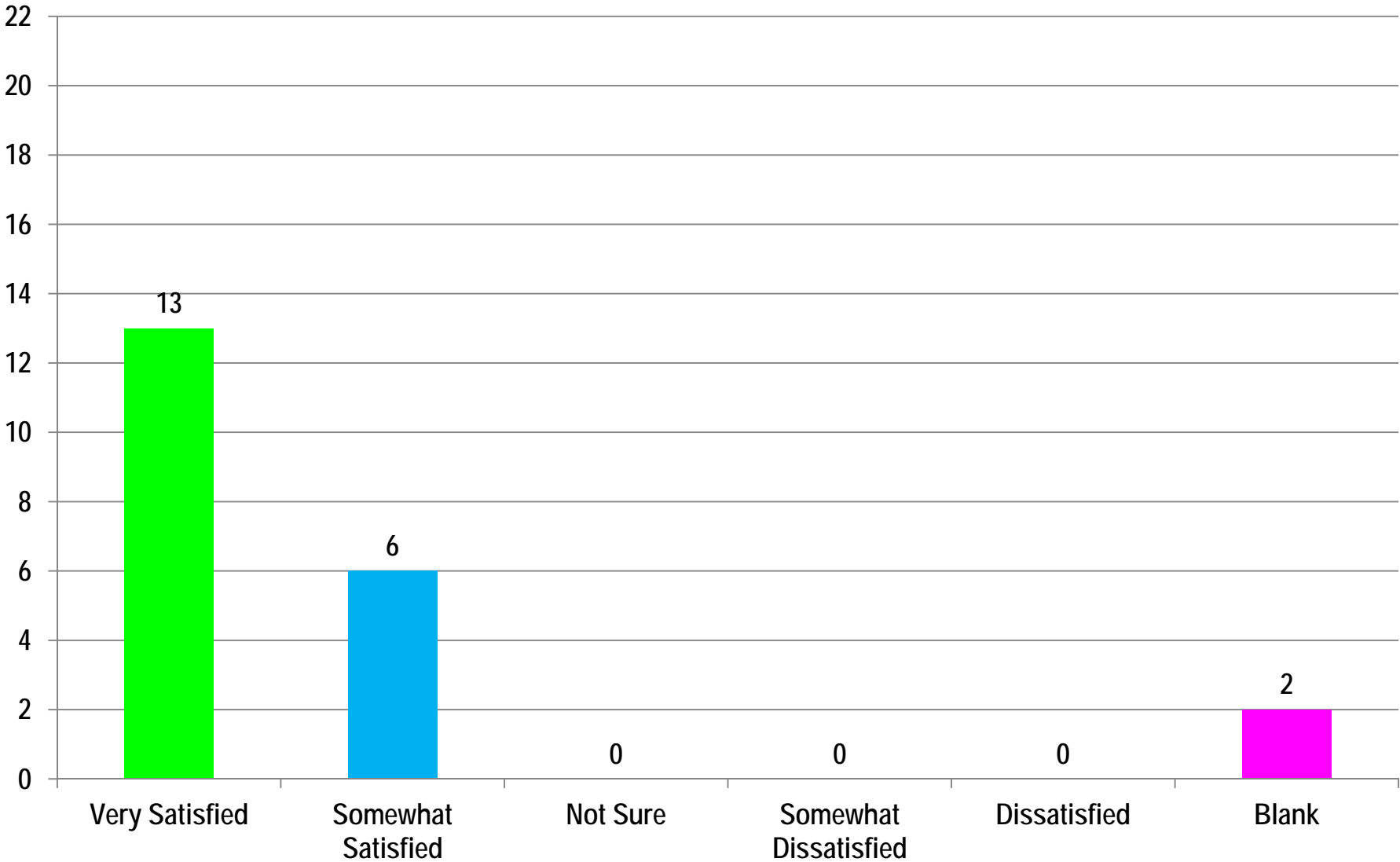
2010 - Are You Satisfied That Your Work Give You a Feeling of Personal Accomplishment?



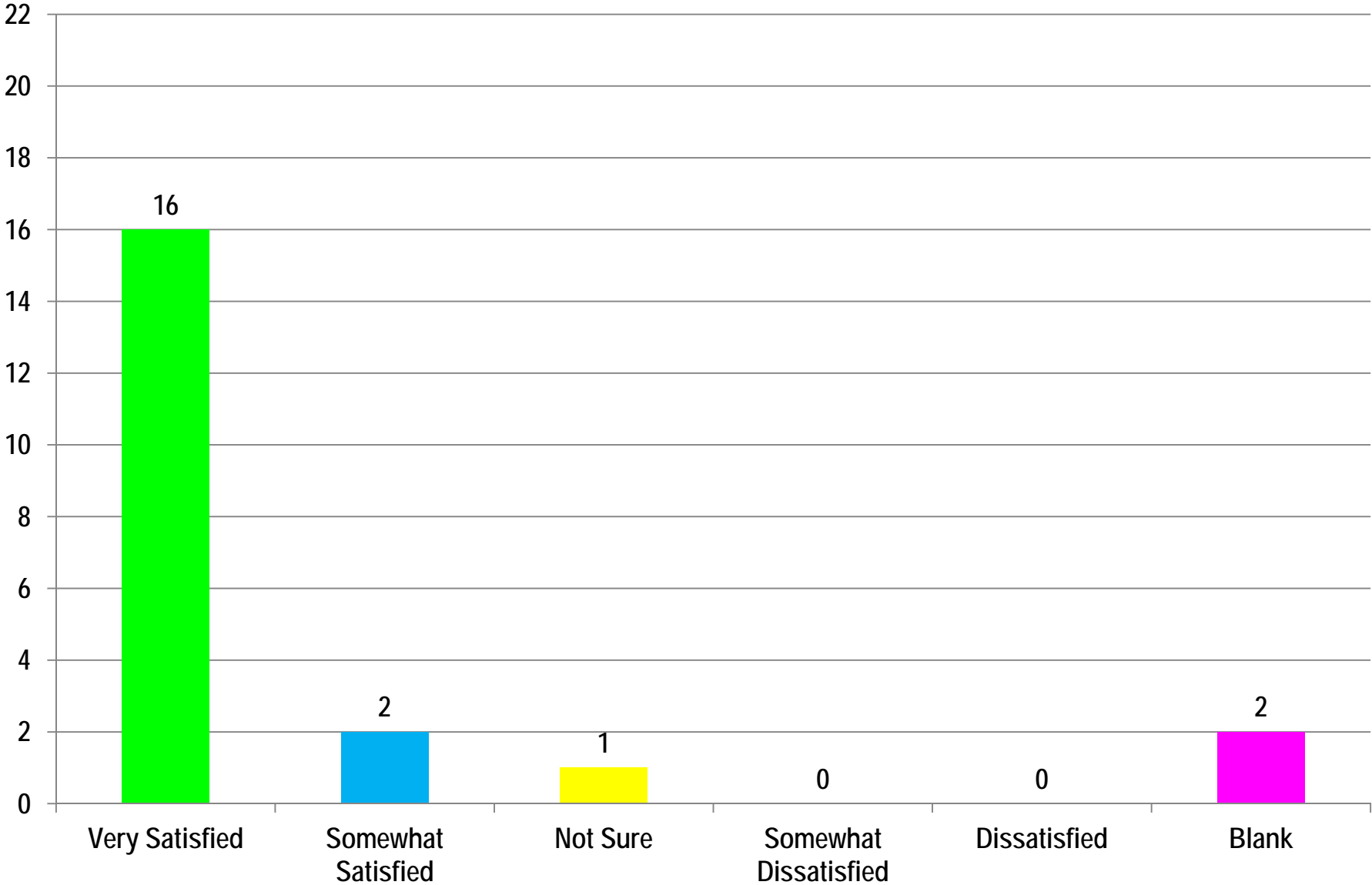
2010 - Are You Satisfied That You Receive Appropriate Recognition for Your Contributions?



2010 - Are You Satisfied With Your Ability to Maintain a Reasonable Balance Between Your Personal Life and Your Work Life?



2010 - Are You Satisfied With The Company as a Place to Work?



2010 Supervisor Survey Summary

Overall Rankings (Scale = 0-4)

- Management – 23 surveys
 - Communication = 3.71
 - Leadership = 3.77
 - Feedback = 3.63
- Supervisors – 14 surveys
 - Communication = 3.29
 - Leadership = 3.42
 - Feedback = 3.57